



Research article

Criterion scores, construct validity and reliability of a web-based instrument to assess physiotherapists' clinical reasoning focused on behaviour change: 'Reasoning 4 Change'

Maria Elvén^{1,*}, Jacek Hochwälder², Elizabeth Dean^{1,3}, Olle Hälman⁴ and Anne Söderlund¹

¹ Division of Physiotherapy, School of Health, Care and Social Welfare, Mälardalen University, Västerås, Sweden

² Division of Psychology, School of Health, Care and Social Welfare, Mälardalen University, Eskilstuna, Sweden

³ Department of Physical Therapy, Faculty of Medicine, University of British Columbia, Vancouver, BC, Canada

⁴ Department of Information Technology, Uppsala University, Uppsala, Sweden

* **Correspondence:** Email: maria.elven@mdh.se; Tel: +4621103109.

Abstract: *Background and aim:* 'Reasoning 4 Change' (R4C) is a newly developed instrument, including four domains (D1–D4), to assess clinical practitioners' and students' clinical reasoning with a focus on clients' behaviour change in a physiotherapy context. To establish its use in education and research, its psychometric properties needed to be evaluated. The aim of the study was to generate criterion scores and evaluate the reliability and construct validity of a web-based version of the R4C instrument. *Methods:* Fourteen physiotherapy experts and 39 final-year physiotherapy students completed the R4C instrument and the Pain Attitudes and Beliefs Scale for Physiotherapists (PABS-PT). Twelve experts and 17 students completed the R4C instrument on a second occasion. The R4C instrument was evaluated with regard to: internal consistency (five subscales of D1); test-retest reliability (D1–D4); inter-rater reliability (D2–D4); and construct validity in terms of convergent validity (D1.4, D2, D4). Criterion scores were generated based on the experts' responses to identify the scores of qualified practitioners' clinical reasoning abilities. *Results:* For the expert and student samples, the analyses demonstrated satisfactory internal consistency (α range: 0.67–0.91), satisfactory test-retest reliability (ICC range: 0.46–0.94) except for D3 for the experts

and D4 for the students. The inter-rater reliability demonstrated excellent agreement within the expert group (ICC range: 0.94–1.0). The correlations between the R4C instrument and PABS-PT (r range: 0.06–0.76) supported acceptable construct validity. *Conclusions:* The web-based R4C instrument shows satisfactory psychometric properties and could be useful in education and research. The use of the instrument may contribute to a deeper understanding of physiotherapists' and students' clinical reasoning, valuable for curriculum development and improvements of competencies in clinical reasoning related to clients' behavioural change.

Keywords: assessment; behaviour change; clinical reasoning; education; physiotherapy; psychometrics; reliability; validity; web application

Abbreviations: R4C: Reasoning 4 Change; D1: Domain one; D1.1–5: Subscales one to five in domain one; D2: Domain two; D3: Domain three; D4: Domain four; PABS-PT: The Pain Attitudes and Beliefs Scale for Physiotherapists; ICC: Intra Class Correlation

1. Introduction

With the recognition of the impact of lifestyle behaviours on individual and population health [1] and the growing evidence of behavioural considerations in physiotherapy [2,3], there is a need to advance the clinical reasoning of physiotherapists [4] i.e., their thoughts and decisions in client management [5]. Enabling such advancements requires investigation and evaluation in physiotherapy education and practice, which in turn requires reliable and valid assessment of clinical reasoning ability. Also, assessment instruments need to capture clinical reasoning abilities that respond to the changing global health panorama and their associated priorities in professional competency through health promotion and support of health-related behaviour changes [6].

Clinical reasoning is a central competence for physiotherapists and a cornerstone in the entry-level education [7]. The importance of clinical reasoning has contributed to the development of a variety of assessment tools. Many tools used in physiotherapy education lack standardisation [7]. Furthermore, these tools may target particular areas of practice [8] or measure features of clinical competence or performance [9–12], but may not specifically address clinical reasoning ability across physiotherapy contexts. The newly developed clinical reasoning instrument, 'Reasoning 4 Change' (R4C) [13] was developed to meet these needs and shortcomings. The R4C instrument includes four domains and targets the features of a biopsychosocial clinical reasoning process with a focus on clients' activity-related behaviour and behaviour change. However, to establish its use in education and research, further evaluation is warranted.

The R4C instrument has been built on a solid theoretical base that has been described previously in the clinical reasoning model focused on clients' behaviour change with reference to physiotherapists (CRBC-PT) [14]. The nature of the clinical reasoning is characterised by a cognitive, reflective, contextual and collaborative reflexive process with multiple interrelated levels incorporating the client's behaviours and goals, behaviour analysis and behaviour change strategies. The original development of the R4C instrument followed a detailed stepwise process [13] including

consideration of current guidelines for clinical reasoning assessment design. For example, features of the design included multiple cases based on the role of case specificity [15], the addition of new client information throughout the reasoning process [16] and multiple acceptable reasoning paths [17]. The process resulted in a paper-based version of the R4C instrument. Web-based formats are effective and feasible [18,19] and have been proposed to better reflect simulations of real-life clinical case scenarios than paper-based formats can provide [20]. A shift from hard copy to a web-based application was therefore deemed essential to develop a sound easily applicable instrument.

Script concordance testing is an established method to assess clinical reasoning [21] and has informed the R4C instrument. The method is based on the principle that clinical reasoning ability is founded in knowledge structures (scripts) that develop and reorganise in response to extended experiences [22]. Thus, experts' scores on clinical reasoning instruments may provide an indication of clinical reasoning quality [19]. Test scores of experienced physiotherapists who specialise in a behavioural medicine approach may represent superior clinical reasoning ability, thus could serve as examples for others without such specialisation. Experienced professionals commonly differ in their decision-making processes of complex problems which may result in several acceptable solutions [23]. Thus, scoring in clinical reasoning instruments should consider the normal variability of responses from experts when scores are provided to professionals with less knowledge and experience [24].

Feasibility and comprehensibility of the R4C instrument have been supported by physiotherapy students, and its content validity has been accepted by experts in physiotherapy and behavioural medicine [13]. However, information regarding R4C instrument criterion scores, i.e., expert scores that correspond to qualified practitioners' clinical reasoning abilities, reliability and construct validity is lacking. Part of the construct validation process involves assessment of convergent validity, or similarity of constructs [25]. Associations between relevant outcomes of the R4C instrument and the Pain and Beliefs Scale for physiotherapists (PABS-PT), a measure that captures biopsychosocial and biomedical treatment approaches [26,27] could support construct validation. The *a priori* hypotheses for construct validity were: there are strong associations between the scores of D1.4, D2 and D4 and the biopsychosocial subscale of the PABS-PT; and there are weak associations between the scores of D1.4, D2 and D4 and the biomedical subscale of the PABS-PT.

The general aim of the study was to generate criterion scores and evaluate the reliability and construct validity of a web-based version of the R4C instrument. Specifically, the aims were: (1) to generate criterion scores based on the responses to the items of the R4C instrument by a cohort of physiotherapy experts; (2) to assess the reliability of the R4C instrument for physiotherapy experts and students in terms of internal consistency, test-retest reliability and inter-rater reliability; and (3) to assess construct validity for physiotherapy experts and students in terms of convergent validity.

2. Materials and methods

2.1. Design

This study had a descriptive design for collecting and describing demographic data and generating criterion scores, and a correlational design for evaluating reliability and validity.

2.2. Ethics

This study was reviewed by the Regional Ethical Review Board, Uppsala, Sweden, and met the ethical requirements consistent with Swedish law (SFS 2003:460) and the Helsinki declaration [28] related to human research (Dnr 2013/020). Written consent was obtained from the participants.

2.3. Participants

2.3.1. Experts

Twenty physiotherapists with expertise in behavioural medicine fulfilled the inclusion criteria and were invited to participate in the study. Fourteen of these participated on the first occasion of the administration of the R4C instrument and twelve participated in the test-retest reliability of the instrument. Formation of the expert sample followed the recommendation of including more than ten experts for score generation in new clinical reasoning instruments [29]. More experts than recommended were included to adjust for possible dropouts. Furthermore, experts should be credible, which implies consistency with the goal of the study [19] and fulfillment of relevant knowledge and experience attributes [30]. In the current study, individuals were defined as experts if they fulfilled the following criteria: (a) registered physiotherapist in Sweden; (b) with a PhD or currently enrolled as a PhD student in physiotherapy; (c) conduct research within physiotherapy with a behavioural medicine approach; (d) have academic qualifications that include at least five weeks of full-time studies in behavioural medicine at the postgraduate level or experience in teaching in related content; and (e) experience in teaching clinical reasoning. The experts were identified through the research team's network along with a snowball-sampling strategy [31]. The reasons for non-participation were lack of time ($n = 4$), self-identified as having insufficient knowledge ($n = 1$), on sick leave ($n = 1$), and no reason ($n = 2$ at the second occasion). The experts were faculty members at five universities in Sweden. Sample characteristics are presented in Table 1.

2.3.2. Physiotherapy students

Seventy-one physiotherapy students in their final semester at two undergraduate entry-level physiotherapy programmes in Sweden were invited to participate in the study. The universities that housed the physiotherapy programmes were located in two medium-sized cities. Thirty-nine students participated, resulting in a response rate of 54% (18 from University A and 21 from University B). The students stated lack of time and heavy study load as the major reasons for not participating. Seventy-seven per cent of the participants were women and 23% were men, with an average age of 24 y ($SD = 3.4$; min 22 y, max 39 y). Seventeen students from University A participated in the test-retest reliability of the instrument.

There were no significant differences between the physiotherapy students from University A and University B regarding gender, age, work experiences in the area of health and welfare or other areas, ongoing clinical placement in the physiotherapy programme, studies other than physiotherapy,

study break, or experience of teaching peers during their education. Consequently, the 39 physiotherapy students were treated as one sample. Sample characteristics are presented in Table 2.

Table 1. Demographic characteristics of the physiotherapy experts ($n = 14$).

Characteristics	<i>n</i>	(%)	<i>M</i>	<i>SD</i>
Gender				
Female	12	(86)		
Male	2	(14)		
Age (y)			50	9.6
30–39	3	(21)		
40–49	3	(21)		
50–59	5	(36)		
60–69	3	(21)		
Academic qualification				
PhD student	5	(36)		
PhD	7	(50)		
Associate professor	1	(7)		
Professor	1	(7)		
Current clinical practice	4	(29)		
Current teaching practice	13	(93)		
Experience in teaching clinical reasoning (years)			11	9.5
2–3	3	(21)		
4–5	2	(14)		
6–10	3	(21)		
11–20	4	(29)		
21–35	2	(14)		
Experience in research within physiotherapy with a behavioural medicine approach (years)			7.6	4.2
3–5	6	(43)		
6–10	4	(29)		
11–15	3	(21)		
>15	1	(7)		
Studies in behavioural medicine at postgraduate level or experience of teaching in such courses (credits ^a)			16	13.3
7.5	5	(36)		
>7.5–15	8	(57)		
>15	1	(7)		

^a1.5 credits correspond to one week of full-time studies.

Table 2. Demographic characteristics of the physiotherapy students ($n = 39$).

Characteristics	<i>n</i>	(%)	<i>M</i>	<i>SD</i>
Gender				
Female	30	(77)		
Male	9	(23)		
Age (y)			24	3.4
22–24	28	(72)		
25–29	9	(23)		
30–34	1	(2.5)		
35–39	1	(2.5)		
Work experience in the area of health and welfare				
Yes	11	(28)		
No	28	(72)		
Work experience in other areas				
Yes	35	(90)		
No	4	(10)		
On-going clinical placement in the physiotherapy program				
Yes	0	(0)		
No	39	(100)		
Studies other than physiotherapy (credits ^a)			1.2	1.6
No	20	(51)		
> 0–7.5	8	(21)		
> 7.5–30	6	(15)		
> 30–120	4	(10)		
> 120	1	(3)		
Experience of teaching peers				
Yes	4	(10)		
No	35	(90)		

^a 1.5 credits correspond to one week of full-time studies.

2.4. Measures

2.4.1. The ‘Reasoning 4 Change’(R4C) Instrument

Physiotherapists’ clinical reasoning focused on clients’ activity-related behaviour and behaviour change was assessed with the R4C instrument. A detailed description of the theoretical foundation, development process, feasibility and content validation of the R4C instrument has been published previously [13]. The R4C instrument is multidimensional, consistent with the various dimensions of the CRBC-PT model [14]. The instrument consists of four domains: Physiotherapist domain (D1) including five subscales; Knowledge (D1.1), Cognition (D1.2), Metacognition (D.1.3), Psychological factors (D1.4), and Contextual factors (D1.5), Input from client domain (D2), Functional behavioural analysis domain (D3), and Strategies for behaviour change domain (D4). The subscales of D1 are based on self-assessments and include 49 items in total. The items of the subscales are made up of

statements that the examinee judges on either 6-point or 11-point Likert scales. D2, D3, and D4 consist of written case scenarios, eight in total, which are gradually extended with new information. D2 includes 12 items, D3 eight items, and D4 12 items. Each of these items could consist of a single item with up to six sub-items. These items assess the examinee's ability to identify, prioritise, analyse and interpret key features that pertain to components in the management of the case. Key features comprise critical stimuli that can be used to solve a clinical problem [32]. These stimuli may be descriptions of activity and participation problems, unhealthy lifestyle-related behaviours, associations among physical, psychological, and contextual factors, hypotheses explaining factors that potentially cause, control or maintain a target behaviour, or data from assessments and analyses guiding decisions and actions aimed to support behaviour change. The response scales of D2, D3, and D4 include Likert scales, write-in formats, and lists of options. An overview of the domains of the R4C instrument and characteristics of cases, items, and response scales has been documented previously [13]. Examples of the four domain items are shown in Supplement A.

(1) The web-based application

The paper-based R4C instrument [13] was transferred to a web-based application by a team that included the instrument's investigators, a software developer, and a senior researcher with expertise in computer science and specialisation in interactive design. A specification for the design and system requirements of the application was developed based on the theories and evidence underpinning the R4C instrument [13,14] and guidelines regarding layout and function [33,34] as shown in Supplement B. Seven individuals tested the beta (preliminary) version of the web application to detect software bugs and receive feedback about layout and function. A few software bugs were identified and feedback was given regarding a few ambiguous instructions. These were corrected and clarifications were made before the web-based version was released. This version of the R4C instrument was used in the current study. Features of the web-based R4C application included instructions for responding and definitions of key concepts; the items of domains one, two, three, and four; an administration tool; and a tool for compilation of scoring.

(2) The scoring key

In D1, the score for each item corresponded to the examinee's chosen response option on the Likert scales. The item scores were totalled for each subscale. The scoring key of D2–D4 was based on the scoring method of the Script concordance test, in which scores are derived from responses given by an expert panel [19]. An aggregate method [35] was used to reflect the fact that professionals' decision paths vary [23]. In other words, the responses of any expert were taken into account, and responses with poor agreement among experts were not discarded. In the current study, the sample of physiotherapy experts ($n = 14$) comprised the expert panel. Scores for items with response options (lists of options and Likert scales) were computed from the numbers of experts that chose a specific response option for an item, divided by the modal value for that item [19,35]. For example, for a given item, if ten experts chose response option '+2', three chose '-1' and one chose '0', the result was a modal value of 10, thus the score for the '+2' was one point (10/10), the score

for the ‘-1’ was 0.3 points (3/10), and the score for ‘0’ was 0.1 points (1/10). Response options that were not chosen by any expert received zero points. D2 and D4 include two items each with write-in answers. The scores of these items were initially based on qualitative judgements and categorisation of the experts’ responses, independently conducted by two of the investigators (M.E. and A.S.). Consensus was achieved in dialogue. Subsequently, based on the frequencies of the experts’ responses within the categories, the scores were generated according to the aggregate scoring method. For two items of D4, in which the importance of biopsychosocial factors should be assigned in percentage, the scores were derived from the experts’ means and standard deviations. The item scores were totalled for D2, D3, and D4 separately.

Min–max scores for the items and domains varied and were dependent upon item characteristics and number of items per domain. The instrument’s composition resulted in eight total scores: five total scores for the subscales of D1, and three total scores for D2, D3, and D4. Higher scores indicate a higher degree of clinical reasoning ability, which supports a focus on clients’ activity-related behaviour and behaviour change.

2.4.2. The Pain Attitudes and Beliefs Scale for Physiotherapists (PABS-PT)

Biomedical and biopsychosocial treatment orientations were assessed with the PABS-PT [26,27]. The PABS-PT is a self-administered questionnaire designed to assess two treatment orientations towards management of patients with non-specific persistent low back pain. The original PABS-PT consisted of 20 items divided into two factors (biomedical and biopsychosocial orientations) [27]. Further testing of factor structure confirmed a two-factor solution which resulted in an amended version of 19 items (ten biomedical and nine behavioural items) [26]. In the present study, a Swedish translation of the 19-item questionnaire was used [36]. Scores on the Biomedical subscale range from ten to 60 and the Biopsychosocial subscale scores range from nine to 54, with a higher score indicating stronger treatment orientation. No consensual cut-offs for high or low scores have been reported. The PABS-PT has demonstrated satisfactory construct validity, test-retest reliability and responsiveness when tested in different contexts [37]. Internal consistency assessed with Cronbach’s alpha ranged from 0.73 to 0.84 for the biomedical factor and 0.54 to 0.68 for the biopsychosocial factor [26,27,37,38].

2.5. Procedures

2.5.1. Testing procedures

Qualified experts were invited to participate in the current study. Upon acceptance of invitation, the experts received the PABS-PT and a web-link to the R4C instrument, along with a letter explaining the aim and procedure of the study and individual log-in information through e-mail. The experts completed the R4C instrument on a computer or a tablet and the PABS-PT in hard copy. The experts were asked to complete the assessment within two weeks. To investigate test-retest, a new web-link to the R4C instrument was e-mailed to the experts two weeks after their first response. The mean time interval for responses in the test-retest investigation was 24 days (range = 15 to 40 days).

The experts' ($n = 14$) responses on the first test occasion provided the basis for the scoring key of D2–D4 [19] and the generation of criterion scores for D1–D4 [25].

The physiotherapy students' participation in the study was approved by the directors of their programmes. The data collection took place in a designated room at the students' university that was equipped with computers and lasted for two hours. Verbal and written information about the aim and procedure of the study was provided by the primary investigator, who was present during the data collection. The session began with the students providing demographical data and the completion of the PABS-PT in hard copy. Then the students were given a web-link to the R4C instrument and individual log-in information. Collaboration among the students was not permitted. Three weeks after the first occasion, due to the students' schedule, the students from University A completed the R4C instrument a second time. Five students completed the R4C instrument in a lecture hall and 12 on private computers due to unforeseen schedule changes. The mean time interval for responses in the test-retest investigation was 20 days (range: 15–37 days).

2.6. Statistical analyses

The analyses were carried out with the IBM SPSS Statistics for Macintosh, Version 22.0 (Armonk, NY: IBM Corp). For demographic data, frequencies, means, standard deviations and ranges were used as descriptive measures. Differences in demographic variables between the physiotherapy students from Universities A and B were analysed with Pearson's chi-square test or Fisher's exact test for categorical variables and independent t-tests for continuous variables [39]. Distributional properties in the forms of means, standard deviations, medians, quartiles, ranges, skewness and kurtosis were calculated for each domain and subscale of the R4C instrument and PABS-PT. Z-scores of skewness and kurtosis greater than 1.96 indicated a significant ($p < 0.05$) asymmetric distribution (skewness) or an either more or less clustered distribution score around its central point (kurtosis) [39]. Criterion scores in the forms of means, standard deviations, medians, quartiles and ranges were calculated for each domain and subscale.

2.6.1. Reliability

Reliability was assessed in terms of internal consistency, test-retest reliability and inter-rater reliability. Internal consistency was calculated with Cronbach's alpha [40] for each subscale of D1. Cronbach's alpha coefficients ≥ 0.70 [41] were considered to be satisfactory and coefficients ≥ 0.90 [42] were considered as an indicator of redundancy.

Test-retest reliability [25] was analysed for the total scores of the five subscales of D1, and for D2, D3, and D4. Inter-rater reliability [43] was analysed between the 14 experts' independent responses and between all possible combinations of expert pairs for D2, D3, and D4. Test-retest and inter-rater reliability were calculated using the Intra Class Correlation coefficient (ICC) with two-way mixed model, absolute agreement, and average measures [44]. Agreement was interpreted as poor for ICC values less than .40, fair for values between .40 and 0.59, good for values between 0.60 and 0.74, and excellent for values above 0.75 [45]. Homogeneity of variance was checked by

computing the standard deviation ratio of the second and first test scores for the subscales and domains, respectively. A ratio around 1.0 was interpreted as acceptable [44].

2.6.2. Validity

Convergent validity, a form of construct validity that shows the extent to which various measures of theoretically similar constructs correlate with one another [25,46] was calculated using the Pearson product-moment correlation coefficient. The analyses included correlations between the outcomes of D1.4, D2, and D4 of the R4C instrument and the biopsychosocial subscale of the PABS-PT for experts and students separately and correlations between the outcomes of D1.4, D2, and D4 of the R4C instrument and the biomedical subscale of the PABS-PT for experts and students separately. Altogether, 12 analyses of correlation were conducted. There is no established cut-off value defining convergent validity, as the associations between constructs should be judged according to predefined hypotheses [25]. According to DeVon et al. [46], a correlation coefficient of $r \geq 0.45$ is an accepted standard of a high correlation. If multiple hypotheses are stated in advance and at least 75% of the results are in accordance with these hypotheses, convergent validity should be interpreted as satisfactory [47].

3. Results

The score distributions for the R4C instrument and PABS-PT for the physiotherapy experts ($n = 14$) and students ($n = 39$) are presented in Tables 3 and 4, respectively. For the experts, no domains or subscales significantly differed from normality according to skewness and kurtosis, except for one (D2). D2 was significantly and negatively skewed (skewness = -1.41 ; z-score of skewness = 2.37 ; $p < 0.05$). For the students, no domains or subscales significantly differed from normality.

The criterion scores for the domains and subscales of the R4C instrument are presented in Table 3.

Table 3. Score distributions and criterion scores for the R4C instrument, and score distributions for the PABS-PT for the experts ($n = 14$). Theoretical min-max total scores, Means (M), standard deviations (SD), medians (Mdn), first and third quartiles (Q_1 and Q_3), and observed min-max scores of the domains and subscales.

R4C instrument: Domain and subscale	Theoretical min-max total scores	M	SD	Mdn	Q_1	Q_3	Observed min-max scores
D1.1 Physiotherapist; Knowledge	8–48	39.0	5.3	39.0	34.8	44.3	32–48
D1.2 Physiotherapist; Cognition	7–46	36.9	5.5	36.0	31.8	42.3	30–46
D1.3 Physiotherapist; Metacognition	8–48	43.0	3.8	43.0	40.8	46.3	36–48

Continued on next page

R4C instrument: Domain and subscale	Theoretical min-max total scores	<i>M</i>	<i>SD</i>	<i>Mdn</i>	<i>Q</i> ₁	<i>Q</i> ₃	Observed min-max scores
D1.4 Physiotherapist; Psychological factors	0–200	181.3	12.3	181.5	172	194.5	158–198
D1.5 Physiotherapist; Contextual factors	5–30	17.9	6.4	16.5	13.5	23.0	8–29
D2 Input from client	0.6–66.1	52.2	5.1	53.2	51.2	54.6	40.3–58.2
D3 Functional behavioural analysis	3.8–34.3	28.2	1.8	28.2	27.2	29.2	24.7–31.7
D4 Strategies for behaviour change	0–36.4	23.7	2.4	23.5	22.6	25.9	18.4–27.6
PABS-PT Biopsychosocial	9–54	42.4	3.3	43.0	39.0	45.3	37–47
PABS-PT Biomedical	10–60	24.9	5.0	25.0	21.0	28.3	15–35

Table 4. Score distributions for the R4C instrument and the PABS-PT for the physiotherapy students ($n = 39$). Theoretical min-max total scores, means (M), standard deviations (SD), medians (Mdn), first and third quartiles (Q_1 and Q_3), and observed min-max scores of the domains and subscales.

R4C instrument: Domain and subscale	Theoretical min-max total scores	<i>M</i>	<i>SD</i>	<i>Mdn</i>	<i>Q</i> ₁	<i>Q</i> ₃	Observed min-max scores
D1.1 Physiotherapist; Knowledge	8–48	36.0	4.0	35.0	34.0	39.0	27–44
D1.2 Physiotherapist; Cognition	7–46	34.6	5.1	35.0	32.0	38.0	23–44
D1.3 Physiotherapist; Metacognition	8–48	38.7	4.4	39.0	34.0	43.0	29–45
D1.4 Physiotherapist; Psychological factors	0–200	149.4	18.0	148.0	138.0	161.0	116–185
D1.5 Physiotherapist; Contextual factors	5–30	17.5	4.5	17.0	14.0	21.0	11–28
D2 Input from client	0.6–66.1	37.7	5.8	37.2	32.6	41.3	27.1–50.2
D3 Functional behavioural analysis	3.8–34.3	24.4	2.8	24.7	22.3	26.6	16.9–30.0
D4 Strategies for behaviour change	0–36.4	19.4	3.2	18.9	17.2	21.9	13.0–25.7
PABS-PT Biopsychosocial	9–54	39.3	3.4	40.0	37.0	42.0	33–47
PABS-PT Biomedical	10–60	33.8	7.4	33.0	29.0	38.0	20–52

3.1. Reliability

3.1.1. Experts

The internal consistency was satisfactory for all subscales of D1 for the experts ($n = 14$). The Cronbach's α coefficients were D1.1 = 0.86; D1.2 = 0.88; D1.3 = 0.67; D1.4 = 0.88; and D1.5 = 0.84.

The standard deviation ratios ranged between 0.8 and 1.5, for the experts, judged as acceptable homogeneity of variance. Test-retest analyses of total scores of the subscales of D1 showed significant and excellent agreement regarding the ICC coefficients (ICC range: 0.75–0.89). The ICCs for D2, D3, and D4 showed poor or fair agreement (ICC range: 0.31–0.45). After exclusion of the most prominent outlier (the expert with the largest score difference between tests 1 and 2), the agreements were fair or good (ICC range: 0.46–0.61). Detailed results of test-retest reliability for the experts are presented in Table 5.

The inter-rater reliability for D2, D3 and D4, calculated with ICCs demonstrated excellent agreement within the expert group ($n = 14$): D2 (12 items) ICC = 1.0 ($p < 0.001$); D3 (8 items) ICC = 0.99 ($p < 0.001$); and D4 (12 items) ICC = 0.94 ($p < 0.001$). Analyses of all possible paired combinations of the experts showed ICCs ranging between 0.89 and 1.0 for D2, 0.60 to 0.98 for D3, and 0.15 to 0.94 for D4.

3.1.2. Physiotherapy students

The internal consistency was satisfactory for all subscales of D1 for the physiotherapy students ($n = 39$). The Cronbach's α coefficients were; D1.1 = 0.74; D1.2 = 0.84; D1.3 = 0.80; D1.4 = 0.91; and D1.5 = 0.75.

The standard deviation ratios ranged between 0.8 and 1.3 for the physiotherapy students, judged as acceptable homogeneity of variance. Test-retest analyses of total scores of the subscales of D1 showed significant and excellent agreement regarding the ICCs (ICC range: 0.81–0.92). The ICCs for D2, D3, and D4 showed fair or good agreement (ICC range: 0.45–0.72). After exclusion of the most prominent outlier (the physiotherapy student with the largest score difference between test 1 and 2) in D4, the ICC was 0.55. Detailed results of test-retest reliability for the students are presented in Table 5.

Table 5. Test-retest reliability for the physiotherapy experts ($n = 12$) and the physiotherapy students ($n = 17$).

R4C instrument: Domain and subscale	Physiotherapy experts				Physiotherapy students			
	<i>M (SD)</i> Test 1	<i>M (SD)</i> Test 2	ICC ^a	ICC ^{a,b}	<i>M (SD)</i> Test 1	<i>M (SD)</i> Test 2	ICC ^a	ICC ^{a,b}
D1.1 Physiotherapist; Knowledge	38.5 (5.0)	39.5 (4.8)	0.89***		37.4 (4.5)	38.8 (4.2)	0.87***	
D1.2 Physiotherapist; Cognition	37.3 (5.5)	38.6 (4.9)	0.94***		36.4 (5.1)	35.7 (4.6)	0.87***	
D1.3 Physiotherapist; Metacognition	43.3 (3.4)	43.5 (3.8)	0.75*		39.1 (5.2)	39.4 (5.0)	0.92***	
D1.4 Physiotherapist; Psychological factors	182.2. (10.6)	177.6 (13.7)	0.89***		153.4 (17.8)	154.6 (18.7)	0.85***	
D1.5 Physiotherapist; Contextual factors	17.6 (5.7)	19.7 (4.5)	0.77**		15.1 (3.9)	16.4 (3.2)	0.81***	
D2 Input from client	53.0 (4.1)	44.5 (6.3)	0.31	0.46*	40.6 (5.8)	39.2 (5.0)	0.72**	
D3 Functional behavioural analysis	27.9 (1.6)	28.3 (2.3)	0.31	0.56	26.0 (2.2)	25.4 (1.9)	0.60*	
D4 Strategies for behaviour change	24.1 (2.1)	21.3 (2.8)	0.45	0.61*	21.0 (3.2)	21.5 (2.8)	0.45	0.55

^a Two-way mixed model, absolute agreement and average measure.

^b One outlier (the expert or student with the largest score difference between test one and two was excluded in the analysis).

* $p < 0.05$; ** $p < 0.01$; *** $p < 0.001$.

3.2. Validity

3.2.1. Experts

The analyses of correlation between the scores of the R4C instrument and the PABS-PT confirmed six out of six (100%) *a priori* stated hypotheses for the expert group. The confirmed hypotheses were: strong associations between the scores of D1.4, D2, and D4 and the biopsychosocial subscale of the PABS-PT; and weak associations between the scores of D1.4, D2, and D4 and the biomedical subscale of the PABS-PT. Detailed results are presented in Table 6.

3.2.2. Physiotherapy students

The analyses of correlation between the scores of the R4C instrument and the PABS-PT confirmed three out of six (50%) *a priori* stated hypotheses for the student group. The confirmed hypotheses were: weak associations between the scores of D1.4, D2, and D4 and the biomedical subscale of the PABS-PT. The non-confirmed hypotheses were: strong associations between the scores of D1.4, D2, and D4 and the biopsychosocial subscale of the PABS-PT. Detailed results are presented in Table 6.

Altogether, nine out of 12 (75%) specific hypotheses for the physiotherapy experts and students were confirmed, which was judged as acceptable construct validity.

Table 6. Convergent validity. Pearson's product-moment correlation coefficients (*r*) for the domains and subscales of R4C and the two subscales of PABS-PT for the physiotherapy experts (*n* = 14) and students (*n* = 39).

R4C instrument: Domain and subscale	Physiotherapy experts		Physiotherapy students	
	PABS-PT- BPS	PABS-PT- Biomed	PABS-PT- BPS	PABS-PT- Biomed
D1.4 Psychological factors	<i>r</i> 0.59*	<i>r</i> 0.09	<i>r</i> -0.06	<i>r</i> -0.15
D2 Input from client	0.76***	-0.10	0.20	-0.38**
D4 Strategies for behaviour change	0.73***	-0.17	-0.07	-0.21

* $p < 0.05$ (one-tailed); ** $p < 0.01$ (one-tailed); *** $p < 0.001$ (one-tailed).

4. Discussion

The psychometric evaluation of the web-based R4C instrument demonstrated satisfactory reliability in terms of internal consistency, test-retest reliability, and inter-rater reliability and acceptable construct validity in terms of convergent validity. The described score distributions of the

physiotherapy students and the generated criterion scores, based on the experts' responses, are useful for interpretations of future assessments of students' and practitioners' clinical reasoning assessed with the R4C instrument.

The score distributions of the physiotherapy experts and the students revealed that there was an overrepresentation of responses in the upper half of the scales. Similar score distributions have been demonstrated in Script concordance tests used to assess clinical reasoning of experts and students in medical and nursing education [48], and has allowed detection of changes in competence [49,50]. In the current study, the score distribution of D2 was negatively skewed for the experts, but not for the students. Thus, one ceiling effect emerged. This result indicates that the instrument has potential to capture improvement and deterioration in physiotherapists' and students' clinical reasoning ability.

4.1. Criterion scores

The aggregate scoring method is the most established method used for evaluation of clinical reasoning abilities. However, other scoring methods exist (e.g. the consensus method), and the most optimal method in terms of reliability and validity is still debated [21,51]. The aggregate scoring method has been reported to be less reliable (lower Cronbach's α coefficient) but more valid than the consensus method as it allows finer discrimination between experts and students, implying greater construct validity [35]. On the other hand, Lineberry, Kreiter, and Bordage [52] questioned the Script concordance test's validity when the aggregate scoring method was practiced. They highlighted the risk of introducing logical inconsistencies into the scoring key when all responses were judged as 'correct'. Despite identified shortcomings of the aggregate scoring method, current guidelines for the Script concordance test construction [19,24,53] and literature reviews [21,54] still propose this method as the preferred choice. These results informed the choice of scoring method for the R4C instrument. Gagnon et al. [29] demonstrated that an expert panel of any number over ten members was associated with acceptable reliability for assessment of clinical reasoning based on the aggregate scoring method. Thus, the sample size of 14 experts was considered appropriate for the construction of the scoring key of the R4C instrument.

Epistemological viewpoints of clinical reasoning also support a range of acceptable paths in client encounters. Clients are managed within a rich context and each professional brings his or her experience to the situation and make his or her own interpretation [17]. Empirical evidence of factors that influence physiotherapists' clinical reasoning strengthens the belief that clinical decisions depend upon the context, individual and situation, resulting in variability of decision paths [55]. This is demonstrated for both experienced and novice physiotherapists [56]. Accordingly, in the current study, responses of the experts were considered valid and all response options selected by one or more experts generated a partial credit. Even though experts differ in the decisions made in a reasoning process, their answers usually converge towards a similar outcome [35]. According to the ICCs for inter-rater reliability this was the case in current study. The experts' responses displayed the

recommended balance of unanimity and moderate response distribution [53], which strengthened the reliability of the criterion scores.

Physiotherapists need to be equipped with adequate competencies in order to contribute to a healthier lifestyle in the population and reduce the prevalence of non-communicable diseases [4,6]. Such prioritised competencies embrace the adoption of a biopsychosocial model of health and functioning as a frame of reference in client care [57] and the integration of evidence-based behaviour change strategies into physiotherapy practice [2,3,58]. Even though the biopsychosocial perspective has vastly expanded in physiotherapy, a biomedical perspective still exists and sometimes even dominates clinical reasoning [59,60]. Furthermore, strategies to support behaviour change seldom influence the reasoning process [55]. Given this picture, entry-level and further continuing professional education are indicated to better prepare physiotherapists in dealing with psychosocial complexities of contemporary health conditions [61] and mastery of effective behaviour change skills [4,62]. Physiotherapists with recognised behavioural medicine expertise may best support such competency development. The characteristics of their clinical reasoning process may serve as benchmarks for effective reasoning. Accordingly, the established criterion scores for the R4C instrument are valuable in order to make sense of physiotherapists' and students' scores and to improve accuracy in conclusions about their clinical reasoning abilities to support behaviour change.

4.2. Reliability

Dimensionality, reliability and validity are interrelated measurement properties, thus need to be carefully considered in instrument development and evaluation [25,63]. The theoretical dimensionality of physiotherapists' clinical reasoning focused on clients' activity-related behaviour and behaviour change delineates multiple dimensions, including several constructs [13,14]. When a scale is multidimensional and the dimensions are made up of more than one construct, internal consistency is not relevant. In these cases, some degree of heterogeneity among items is expected [42,64]. Accordingly, it was not appropriate to calculate α coefficients for D2, D3, and D4 in the current instrument evaluation. On the other hand, the items of the five subscales of D1 represent five distinct constructs included in the Physiotherapist dimension, therefore assessments of internal consistency were applicable. As the R4C instrument represents multiple dimensions, use of a total score was not considered meaningful [65]. Instead, distinct scores of the subscales and domains of R4C instrument were found to be appropriate.

Internal consistency for the subscales in D1 was satisfactory, indicating that the items of the subscales fit together conceptually [46]. Streiner [42] contends that α values ≥ 0.90 can represent redundancies suggesting the scale could be shortened. In the current study, the D1.4 had the highest α values, experts $\alpha = 0.88$ and physiotherapy students $\alpha = 0.91$, which indicated a minimal risk of overlapping items; thus, item elimination was not required.

Test-retest reliability for D2, D3, and D4 were interpreted as poor or fair for the experts, and fair and good for the physiotherapy students. These findings could be explained in several ways. First, a low ICC could be explained by a small variance in test scores between individuals [25]. Based on the restricted inclusion criteria, the expert group could be considered as a homogenous sample that resulted in similar response patterns and small variance. Second, due to the limited sample size, consistency in the participants' scores from test to retest may be sensitive to large differences. Therefore, for the domains with non-significant ICCs, the most extreme outlier of the participants was identified and excluded from the analysis. For the experts, this operation resulted in significant fair and good correlations for D2 and D4. For D3, there was a tendency towards a fair correlation; however, it was not significant. For the physiotherapy students, the ICC for D4 increased and indicated a fair correlation, but it was not significant. Third, systematic bias [41] may have occurred in D2, D3, and D4. These domains include multiple item constructions, ranging from simple to complex. For example, the three-pronged items in D3 and D4, based on the model of the Script concordance test, assess higher-order cognitive skills [19] and might be perceived as complex and demanding. It is likely that the examinees became more confident in their understanding of this item construction as they proceeded throughout the test, which could have affected their responses. This learning effect may have persisted in the second test occasion and could have resulted in systematic disagreement in responses between the test occasions. In future use of the R4C instrument, it is important to ensure that the examinees are familiar with item construction. If not, specific strategies such as preparation items could be implemented to ensure sufficient skills. In sum, the results of the current study demonstrated excellent test-retest reliability for D1 and acceptable test-retest reliability for D2-D4. Understanding of item construction is considered important to strengthen reliability.

Inter-rater reliability [43] was analysed to reveal the extent of discrepancies in the experts' responses, which was important for interpretation of the scoring key in D2–D4. The 14 experts' responses correlated to a great extent, even though individual differences were observed among the experts. The ICCs verified that the expert sample shared a common view of the reasoning processes. Hence, the results substantiated the scoring method of the R4C instrument.

4.3. *Validity*

A biopsychosocial clinical reasoning process focusing on clients' activity-related behaviour and behaviour change has similarities to a treatment approach focusing on biopsychosocial factors. Therefore, strong associations between the scores of the Biopsychosocial subscale of the PABS-PT and the R4C instrument were hypothesised. A pronounced biomedical treatment approach is not compatible with a biopsychosocial clinical reasoning process. However, biomedical factors must be considered and intertwined with psychosocial factors in order to make informed decisions in assessment and treatment. Thus, weak associations between the Biomedical subscale of the

PABS-PT and the R4C instrument were hypothesised. The appearance of a biopsychosocial or biomedical approach in the clinical reasoning process is detectable primarily in D2 and D4 as these domains comprise identification and interpretation of bio-, psycho-, and social factors. Furthermore, physiotherapists' attitudes and beliefs towards a biomedical or biopsychosocial approach have been reported to be associated with certain decisions in the reasoning process [66,67]. Accordingly, the scores of D1.4, D2 and D4 were found appropriate for the analysis of convergent validity. The reason to exclude D3 in the analysis was due to the content and construction of its items. In D3, analytical capability is the focus and the examinee's emphasis on bio-, psycho-, or social factors depends primarily on the given information and less on his or her treatment approach. Identifying a correlation coefficient as sufficient or appropriate for convergent validity evidence has been demonstrated to be difficult because no criterion standards exist [46] and other methods have been advocated for quality criteria [47]. In the current study, 75% of the predefined hypotheses were confirmed for the experts and students together, which is judged as acceptable. However, a smaller proportion of the predefined hypotheses were confirmed for the students compared to the experts. For the students, the hypotheses regarding weak associations between the scores of D1.4, D2, and D4 and the biomedical subscale of PABS-PT were confirmed but not the strong associations between the scores of D1.4, D2, and D4 and the biopsychosocial subscale of PABS-PT. A likely explanation is that a biopsychosocial approach may be more complex and challenging to apply than a biomedical approach. Thus, students may have a less established biopsychosocial treatment orientation than experienced physiotherapists, which may have contributed to the low correlations between D1.4, D2, and D4 and the biopsychosocial subscale of PABS-PT for the students. However, no conclusions about causality could be drawn from the current study. For the experts only, 100% of the predefined hypotheses were confirmed, which is a strength, since the experts served as models of qualified clinical reasoning ability. Thus, evidence for convergent validity of the R4C instrument was supported.

Cook and Beckman [68] emphasise that careful attention should be given to five sources of validity evidence in instrument development and evaluation: content, response process, internal structure/reliability, relations to other variables, and consequences. At present, four of these sources have been targeted and evaluated. Two of the sources, content validity and the comprehensibility of the response process, have previously been demonstrated to be satisfactory [13]. Because reliability is a prerequisite for validity, the findings of the current study contributed to validity evidence by evaluating internal consistency and reliability. Furthermore, the relationship between clinical reasoning focusing on behaviour change and similar constructs were investigated in the current study. The fifth source refers to predictive validity; for example, to explore the consistency between expected outcomes and achieved outcomes assessed with the instrument. Suggested next steps may be validation with contrasted groups [46] and investigations using the R4C instrument in intervention studies and in various contexts. Currently, the accomplished stepwise appraisal of

evidence for validity and reliability of the R4C instrument is a strength and provides a solid foundation for further research.

4.4. *Limitations*

This study has several limitations. First, the sample sizes of experts and physiotherapy students could be considered as small [69]. The sample of students consisted of students from two of the eight physiotherapy programmes in Sweden. Thus, there is a risk that the participating students may not completely represent the student population, which needs to be considered. Furthermore, with small sample sizes, there is a risk of low variability between the individuals, resulting in lower reliability coefficients [25]. This might have been the case for both the student and expert groups. Second, the circumstances for completing the R4C instrument changed between test occasions one and two for the students. On the first occasion, the students convened in a lecture hall at the university but, on the second occasion, about two thirds of the students completed the R4C instrument on a private computer. As test scores depend on the context in which the instrument is used [25,70], this change in procedure may have biased the test-retest results. A third limitation concerned the high means of some subscales in D1. The results reflected that the experts and students judged their knowledge, cognitive capabilities and skills and psychological influences on clinical reasoning as very good. However, there may be a risk that their responses were influenced by social desirability, which needs to be considered when interpreting the results [63]. Cautionary instructions were used about responding as honestly as possible and minimising socially desirable responses.

4.5. *Implications*

There is a need for a reliable and valid instrument to assess clinical reasoning especially in relation to clients' behaviour change in physiotherapy practice and professional education. Given the results of this study, the R4C instrument has the potential to address these needs. The web-based application of the R4C instrument is easily administered, enables the use of components that reflect clinical reasoning in reality as well as providing objective and secure scoring, which is difficult to achieve when assessments are conducted in clinical practice [18,19]. The R4C instrument may serve as a useful tool to determine physiotherapists' clinical reasoning at a group level and to evaluate educational interventions. The R4C instrument could be used for learning purposes, such as inclusion in formative assessments. Assessments have an impact on students' learning, as they often adapt what is learned according to what they believe will be assessed [71]. Hence, the R4C instrument may influence students' learning of clinical reasoning towards a biopsychosocial perspective and the integration of behaviour change strategies. However, the use of the R4C instrument in high-stake examinations requires further testing.

Use of the R4C instrument has implications for educators, researchers, and professional organisations because the instrument targets prioritised competence areas for the physiotherapy profession. By assessing the ability to make behavioural considerations throughout the reasoning process, the R4C instrument may contribute to a deeper understanding of clinical practitioners' and students' readiness to support clients in health-related behaviour changes. In addition, variations in the scores of the R4C instrument could prompt a closer look at the scores far from, or close to, the criterion scores to better understand more or less demanding elements in the reasoning process. Such investigations would provide valuable feedback to professional representatives and educators and could help inform learning activities and curriculum development. Psychometrically sound and effective clinical reasoning assessment tools are in demand across health professional education programmes. Therefore, the R4C instrument may be of interest to researchers and educators across health professions. The R4C instrument is based on Script concordance testing [21] and the Key features approach [32], which are established clinical reasoning instruments in the context of nursing and medicine. With this common foundation, the R4C instrument may provide instrument developers with new ideas and insights about evolving content and item construction. Furthermore, to achieve the global targets for the prevention and control of non-communicable diseases [1] health-related and lifestyle behaviour change needs to be initiated and supported across health professionals which, in turn may direct their clinical reasoning. To serve specific professional demands, adaptations of cases and item content in the R4C instrument may be required.

5. Conclusion

The web-based application of the previously established R4C instrument, assessing physiotherapists' clinical reasoning in integration with clients' behaviour change, shows satisfactory reliability and construct validity, and could be useful in evaluation in physiotherapy education and research. The developed criterion scores for items of the R4C instrument may contribute to the accurate interpretation of future test scores. Even though the results of the instrument are promising, there is a need for its further assessment. Future research is needed involving further evaluation of validity evidence, such as validation with contrasted groups, and testing of the R4C instrument with larger sample sizes and across various contexts.

Acknowledgements

The authors thank Rikard Lindell, associate professor in computer science with specialisation in interaction design, Mälardalen University, Västerås, Sweden for contributing to the development of the web-based application of the R4C instrument. In addition, the authors thank Stiftelsen Sigurd and Elsa Goljes memorial fund for the financial support needed to develop the web-based application of the R4C instrument.

Conflict of interest

All authors declare no conflicts of interest in this paper.

References

1. WHO (2013) World Health Organization. Global action plan for the prevention and control of noncommunicable diseases 2013–2020. Available from: http://apps.who.int/iris/bitstream/10665/94384/1/9789241506236_eng.pdf?ua=1.
2. Åsenlöf P, Denison E, Lindberg P (2005) Individually tailored treatment targeting activity, motor behavior, and cognition reduces pain-related disability: a randomized controlled trial in patients with musculoskeletal pain. *J Pain* 6: 588–603.
3. Friedrich M, Gittler G, Arendasy M, et al. (2005) Long-term effect of a combined exercise and motivational program on the level of disability of patients with chronic low back pain. *Spine* 30: 995–1000.
4. Dean E, de Andrade AD, O'Donoghue G, et al. (2014) The second physical therapy summit on global health: developing an action plan to promote health in daily practice and reduce the burden of non-communicable diseases. *Physiother Theory Pract* 30: 261–275.
5. Higgs J, Jones MA (2008) Clinical decision making and multiple problem spaces In: Higgs J, Jones MA, Loftus S et al. Editors, *Clinical reasoning in the health professions*, 3 Eds., Amsterdam: Butterworth-Heinemann, 3–14.
6. WCPT (2015) World Confederation for Physical Therapy. Policy statement: Non-communicable diseases. Available from: <http://www.wcpt.org/policy/ps-ncd>.
7. Christensen N, Black L, Furze J, et al. (2017) Clinical reasoning: survey of teaching methods, integration, and assessment in entry-level physical therapist academic education. *Phys Ther* 97: 175–186.
8. Yeung E, Kulasagarem K, Woods N, et al. (2016) Validity of a new assessment rubric for a short-answer test of clinical reasoning. *BMC Med Educ* 16: 192.
9. APTA (2017) American Physical Therapy Association. Physical Therapist Clinical Performance Instrument (PT CPI). Version 2006 Update. Available from: <http://www.apta.org/PTCPI/>.
10. Dalton M, Davidson M, Keating JL (2012) The Assessment of Physiotherapy Practice (APP) is a reliable measure of professional competence of physiotherapy students: a reliability study. *J Physiother* 58: 49–56.
11. Lewis LK, Stiller K, Hardy F (2008) A clinical assessment tool used for physiotherapy students - is it reliable? *Physiother Theory Pract* 24: 121–134.
12. Meldrum D, Lydon A-M, Loughnane M, et al. (2008) Assessment of undergraduate physiotherapist clinical performance: investigation of educator inter-rater reliability. *Physiother* 94: 212–219.

13. Elvén M, Hochwalder J, Dean E, et al. (2018) Development and initial evaluation of an instrument to assess physiotherapists' clinical reasoning focused on clients' behavior change. *Physiother Theory Pract* 34: 367–383.
14. Elvén M, Hochwälder J, Dean E, et al. (2015) A clinical reasoning model focused on clients' behaviour change with reference to physiotherapists: Its multiphase development and validation *Physiother Theory Pract* 31: 231–243.
15. Elstein AS, Shulman LS, Sprafka SA (1978) *Medical Problem Solving: An analysis of clinical reasoning*, 1 Eds. Cambridge, Massachusetts: Harvard University Press.
16. Kreiter CD, Bergus G (2009) The validity of performance-based measures of clinical reasoning and alternative approaches. *Med Educ* 43: 320–325.
17. Durning SJ, Artino JAR, Schuwirth L, et al. (2013) Clarifying assumptions to enhance our understanding and assessment of clinical reasoning. *Acad Med* 88: 442–448.
18. Fischer MR, Kopp V, Holzer M, et al. (2005) A modified electronic key feature examination for undergraduate medical students: validation threats and opportunities. *Med Teach* 27: 450–455.
19. Fournier J, Demeester A, Charlin B (2008) Script concordance tests: Guidelines for construction. *BMC Med Inform Decis*: 8:18.
20. Cook DA, Triola MM (2009) Virtual patients: a critical literature review and proposed next steps. *Med Educ* 43: 303–311.
21. Dory V, Gagnon R, Vanpee D, et al. (2012) How to construct and implement script concordance tests: insights from a systematic review. *Med Educ* 46: 552–563.
22. Charlin B, Boshuizen HPA, Custers EJ, et al. (2007) Scripts and clinical reasoning. *Med Educ* 41: 1178–1184.
23. Norman GR, Tugwell P, Feightner JW, et al. (1985) Knowledge and clinical problem-solving. *Med Educ* 19: 344–356.
24. Charlin B, Roy L, Brailovsky C, et al. (2000) The Script Concordance test: a tool to assess the reflective clinician. *Teach Learn Med* 12: 189–195.
25. Streiner DL, Norman GR (2008) *Health measurement scales. A practical guide to their development and use.*, 4 Eds. Oxford: University Press.
26. Houben RM, Ostelo RW, Vlaeyen JW, et al. (2005) Health care providers' orientations towards common low back pain predict perceived harmfulness of physical activities and recommendations regarding return to normal activity. *Eur J Pain* 9: 173–183.
27. Ostelo RWJG, Stomp-van den Berg SGM, Vlaeyen JWS, et al. (2003) Health care provider's attitudes and beliefs towards chronic low back pain: the development of a questionnaire. *Man Ther* 8: 214–222.
28. World Medical Association (2013) Declaration of Helsinki: ethical principles for medical research involving human subjects. *JAMA* 310: 2191–2194.

29. Gagnon R, Charlin B, Coletti M, et al. (2005) Assessment in the context of uncertainty: how many members are needed on the panel of reference of a script concordance test? *Med Educ* 39: 284–291.
30. Baker J, Lovell K, Harris N (2006) How expert are the experts? An exploration of the concept of ‘expert’ within Delphi panel techniques. *Nurse Researcher* 14: 59–70.
31. Polit DF, Beck CT (2010) *Essentials of nursing research. Appraising evidence for nursing practice*, 7 Eds. Philadelphia: Lippincott Williams & Wilkins.
32. Farmer EA, Page G (2005) A practical guide to assessing clinical decision-making skills using the key features approach. *Med Educ* 39: 1188–1194.
33. Johnson J (2014) *Designing with the mind in mind.*, 2 Eds. Amsterdam: Morgan Kaufmann, Elsevier Inc.
34. Tidwell J (2011) *Designing interfaces: Patterns for effective interaction design.*, 2 Eds. Sebastopol: O’Reilly Media, Inc.
35. Charlin B, Desaulniers M, Gagnon R, et al. (2002) Comparison of an aggregate scoring method with a consensus scoring method in a measure of clinical reasoning capacity. *Teach Learn Med* 14: 150–156.
36. Overmeer T, Boersma K, Main CJ, et al. (2009) Do physical therapists change their beliefs, attitudes, knowledge, skills and behaviour after a biopsychosocially orientated university course? *J Eval Clin Pract* 15: 724–732.
37. Mutsaers JHAM, Peters R, Pool-Goudzwaard AL, et al. (2012) Systematic review: Psychometric properties of the Pain Attitudes and Beliefs Scale for Physiotherapists: A systematic review. *Man Ther* 17: 213–218.
38. Eland ND, Kvale A, Ostelo R, et al. (2017) The Pain Attitudes and Beliefs Scale for Physiotherapists: Dimensionality and Internal Consistency of the Norwegian Version. *Physiother Res Int* 22: e1670.
39. Field A (2013) *Discovering statistics using IBM SPSS statistics*, 4 Eds. London: Sage.
40. Cronbach L (1951) Coefficient alpha and the internal structure of tests. *Psychometrika* 16: 297–334.
41. Nunnally JM, Bernstein IH (1994) *Psychometric theory*, 3 Eds. New York: McGraw-Hill.
42. Streiner DL (2003) Starting at the beginning: an introduction to coefficient alpha and internal consistency. *J Pers Assess* 80: 99–103.
43. Hallgren KA (2012) Computing inter-rater reliability for observational data: An overview and tutorial. *Tutor Quant Methods Psychol* 8: 12–34.
44. Schuck P (2004) Assessing reproducibility for interval data in health-related quality of life questionnaires: which coefficient should be used? *Qual Life Res* 13: 571–586.
45. Cicchetti DV (2001) The precision of reliability and validity estimates re-visited: distinguishing between clinical and statistical significance of sample size requirements. *J Clin Exp Neuropsychol* 23: 695–700.

46. DeVon HA, Block ME, Moyle-Wright P, et al. (2007) A psychometric toolbox for testing validity and reliability. *J Nurs Scholarsh* 39: 155–164.
47. Terwee CB, Bot SD, de Boer MR, et al. (2007) Quality criteria were proposed for measurement properties of health status questionnaires. *J Clin Epidemiol* 60: 34–42.
48. Dawson T, Comer L, Kossick MA, et al. (2014) Can script concordance testing be used in nursing education to accurately assess clinical reasoning skills? *J Nurs Educ* 53: 281–286.
49. Humbert AJ, Johnson MT, Miech E, et al. (2011) Assessment of clinical reasoning: A Script Concordance test designed for pre-clinical medical students. *Med Teach* 33: 472–477.
50. Nouh T, Boutros M, Gagnon R, et al. (2012) The script concordance test as a measure of clinical reasoning: a national validation study. *Am J Surg Pathol* 203: 530–534.
51. Bland AC, Kreiter CD, Gordon JA (2005) The psychometric properties of five scoring methods applied to the script concordance test. *Acad Med* 80: 395–399.
52. Lineberry M, Kreiter CD, Bordage G (2013) Threats to validity in the use and interpretation of script concordance test scores. *Med Educ* 47: 1175–1183.
53. Lubarsky S, Dory V, Duggan P, et al. (2013) Script concordance testing: From theory to practice: AMEE Guide No. 75. *Med Teach* 35: 184–193.
54. Lubarsky S, Charlin B, Cook DA, et al. (2011) Script concordance testing: a review of published validity evidence. *Med Educ* 45: 329–338.
55. Elvén M, Dean E (2017) Factors influencing physical therapists' clinical reasoning: qualitative systematic review and meta-synthesis. *Phys Ther Rev* 22: 60–75.
56. Wainwright SF, Shepard KF, Harman LB, et al. (2011) Factors that influence the clinical decision making of novice and experienced physical therapists. *Phys Ther* 91: 87–101.
57. Gatchel RJ, Peng YB, Peters ML, et al. (2007) The biopsychosocial approach to chronic pain: scientific advances and future directions. *Psychol Bull* 133: 581–624.
58. Soderlund A (2011) The role of educational and learning approaches in rehabilitation of whiplash-associated disorders in lessening the transition to chronicity. *Spine* 36: 280–285.
59. Gray H, Howe T (2013) Physiotherapists' assessment and management of psychosocial factors (Yellow and Blue Flags) in individuals with back pain. *Phys Ther Rev* 18: 379–394.
60. Gilliland S, Wainwright SF (2017) Patterns of clinical reasoning in physical therapist students. *Phys Ther* 97: 499–511.
61. Solvang PK, Fougner M (2016) Professional roles in physiotherapy practice: Educating for self-management, relational matching, and coaching for everyday life. *Physiother Theory Pract* 32: 591–602.
62. Foster NE, Delitto A (2011) Embedding psychosocial perspectives within clinical management of low back pain: integration of psychosocially informed management principles into physical therapist practice-challenges and opportunities. *Phys Ther* 91: 790–803.
63. DeVellis RF (2012) *Scale Development. Theory and Applications*, 3 Eds. Thousands Oaks: SAGE Publications

64. Cortina JM (1993) What is coefficient alpha? *J Appl Psychol* 78: 98–104.
65. Netemeyer RG, Bearden WO, Sharma S (2003) *Scaling Procedures. Issues and Applications*, 1 Eds. Thousands Oaks: Sage Publications.
66. Darlow B, Fullen BM, Dean S, et al. (2012) The association between health care professional attitudes and beliefs and the attitudes and beliefs, clinical management, and outcomes of patients with low back pain: A systematic review. *Eur J Pain* 16: 3–17.
67. Simmonds MJ, Derghazarian T, Vlaeyen JW (2012) Physiotherapists' knowledge, attitudes, and intolerance of uncertainty influence decision making in low back pain. *Clin J Pain* 28: 467–474.
68. Cook DA, Beckman TJ (2006) Current concepts in validity and reliability for psychometric instruments: theory and application. *Am J Med* 119: 166.e7–16.
69. Koo TK, Li MY (2016) A guideline of selecting and reporting intraclass correlation coefficients for reliability research. *J Chiropr Med* 15: 155–163.
70. Kottner J, Audige L, Brorson S, et al. (2011) Guidelines for reporting reliability and agreement studies (GRRAS) were proposed. *Int J Nurs Stud* 48: 661–671.
71. Bennett RE (2011) Formative assessment: a critical review. *Assess Educ Princ Pol Pract* 18: 5–25.



AIMS Press

© 2018 the Author(s), licensee AIMS Press. This is an open access article distributed under the terms of the Creative Commons Attribution License (<http://creativecommons.org/licenses/by/4.0>)



http://www.aimspress.com/journal/aimsph

Research article

Criterion scores, construct validity and reliability of a web-based instrument to assess physiotherapists’ clinical reasoning focused on behaviour change: ‘Reasoning 4 Change’

Maria Elvén^{1,*}, Jacek Hochwälder², Elizabeth Dean^{1,3}, Olle Hällman⁴ and Anne Söderlund¹

- 1 Division of Physiotherapy, School of Health, Care and Social Welfare, Mälardalen University, Västerås, Sweden
2 Division of Psychology, School of Health, Care and Social Welfare, Mälardalen University, Eskilstuna, Sweden
3 Department of Physical Therapy, Faculty of Medicine, University of British Columbia, Vancouver, BC, Canada
4 Department of Information Technology, Uppsala University, Uppsala, Sweden

* Correspondence: Email: maria.elven@mdh.se; Tel: +4621103109.

Supplement A. Examples of domain items in the Reasoning 4 Change instrument.

Domain 1 Physiotherapist

D1.1 Knowledge

Below are descriptions of the knowledge that physiotherapists can use in clinical reasoning. To what extent do you agree with the following statements? Select the option (1-6) that best matches your opinion.

Table with 2 columns: Statement and Likert scale (1-6). Statements include: #1 I have very good knowledge of theories and models about how behaviours are learned... and #8 I know which methods are effective for supporting clients’ behavioural change based on my own practical experience.

D1.2 Cognition

Below are descriptions of the cognitive capabilities and skills that physiotherapists can use in clinical reasoning. To what extent do you agree with the following statements? Select the option (1-6) that best matches your opinion.

	Do not agree at all					Completely agree
#4 I have good skills in analysing how the client's <u>physical and social environment</u> affect the performance of the target behaviour	<input type="checkbox"/>					
	1	2	3	4	5	6
#7 I have a good capability to formulate hypotheses (make assumptions) explaining how physical, psychological and environmental factors and consequences of the behaviour <u>are interrelated, cause and control</u> the client's difficulties in performing the target behaviour	<input type="checkbox"/>					
	1	2	3	4	5	6

D1.3 Metacognition

Below are descriptions of the metacognitive capabilities and skills that physiotherapists can use in clinical reasoning. To what extent do you agree with the following statements? Select the option (1-6) that best matches your opinion.

	Do not agree at all					Completely agree
#4 I re-evaluate my hypotheses (assumptions) about what influences the client's target behaviour when I am uncertain about their accuracy	<input type="checkbox"/>					
	1	2	3	4	5	6
#6 When implementing treatment, I often ask myself if I have considered all possible treatment strategies to help the client achieve their target behaviour	<input type="checkbox"/>					
	1	2	3	4	5	6

D1.4 Psychological factors

Below are descriptions of methods that physiotherapists in their clinical reasoning can choose to use in their practical work.

How **important** do **you** think it is for you **to use** these methods in your practical work?

Base your responses on how important you feel the method is for you to use, not on your ability. Select the option (0-10) that best matches your opinion.

	Not very important					Extremely important					
#5 Guiding the client to independently monitor their target behaviour in its natural context, e.g. through a diary	<input type="checkbox"/>										
	0	1	2	3	4	5	6	7	8	9	10
#8 Together with the client formulate SMART goals for treatment. SMART = specific, measurable, activity-related, realistic and time-specific	<input type="checkbox"/>										
	0	1	2	3	4	5	6	7	8	9	10

How **certain are you that you can use** the following methods in your practical work?

Select the option (0-10) that best matches your opinion.

	Not Certain at all					Highly certain					
#15 Guiding the client to independently monitor their target behaviour in its natural context, e.g. through a diary	<input type="checkbox"/>										
	0	1	2	3	4	5	6	7	8	9	10
#18 Together with the client formulate SMART goals for treatment. SMART = specific, measurable, activity-related, realistic and time-specific	<input type="checkbox"/>										
	0	1	2	3	4	5	6	7	8	9	10

D1.5 Contextual factors

Below are descriptions of workplace-related factors that may be of significance for physiotherapists' clinical reasoning. To what extent do you agree with the following statements? Select the option (1-6) that best matches your opinion.

If you are a physiotherapy student, base your responses on your placement (clinical training placement) over the past six months. If you are a physiotherapist, base your responses on your current workplace.

	Do not agree at all					Completely agree
	<input type="checkbox"/>					
	1	2	3	4	5	6
#2 There are factors at my clinical training placement/workplace, that make it difficult for me to focus on clients' target behaviour and behavioural change in my clinical reasoning.	<input type="checkbox"/>					
#4 I feel that my supervisors/colleagues focus on clients' target behaviour and behavioural change in their clinical reasoning.	<input type="checkbox"/>					

Domain 2 Input from client

Case description: Joseph, age 48

Joseph is a 48-year-old man who has had lumbar pain for the past six months. The pain began slowly at first but has since gradually increased. Joseph has pain at rest in the lumbar region, movement-related pain on the left side of his back and radiating pain towards the back of his left thigh. He often wakes up during the night because of the pain but changing his sleeping position alleviates the pain and he can fall asleep again. Five years ago, Joseph suffered a right L4-L5 disc herniation and he had major difficulty performing even simple activities such as light household activities and gardening. He was on sick leave for eight months during this time. Surgery was eventually performed on the herniated disc and the worst pain disappeared. Now Joseph wonders if he has a new herniated disc in his back. Joseph works full-time in a customer reception, which involves a lot of sitting, which is difficult. He used to take daily walks with his wife, but stopped taking walks completely a couple of months ago due to the increasing discomfort in his back.

Item 1: What three factors in the interview/case history do you think are the most important to ask more about in your first consultation in order to understand Joseph's complaints and situation?

Select three of the underlined factors in the case description.

Factor 1: _____ Factor 2: _____ Factor 3: _____

Item 2: Based on what you now know about Joseph, you need to collect more information in your interview/case history to understand his complaints and situation. Several areas can be important to get more information about, but which area would you prioritise as most important?

Select the option (only one) that you think is most important.

- Physical and biomedical factors* Joseph's description of his physical resources and limitations and/or biomedical factors that are of significance for his complaints and situation. For example, strength, balance, mobility, pain, breathing and condition, as well as pathological or pathophysiological changes, e.g. pain, sensitivity, ligament and muscle injury
- Psychological factors* Joseph's description of his psychological resources and limitations that are of significance to his complaints and situation. For example, thoughts, feelings, beliefs, expectations, fear and coping.
- Contextual factors* Physical and social environmental factors and/or personal factors that may affect Joseph's complaints and situation. For example, assistive devices, exercise equipment, friends and relatives, and the client's sociocultural background
- Behavioural skills* Joseph's description of his ability to perform a target behaviour in an everyday activity. A defined target behaviour in an everyday activity that the client experiences as difficult and which hinders the performance of the activity. Target behaviour is something that the client feels is important to be able to manage. For example, putting on their socks, working at their computer or running on uneven ground.
- Lifestyle-related risk factors* Joseph's health-related living habits that are of significance to his complaints and situation. For example, physical activity, smoking, alcohol consumption habits and eating habits.

Domain 3 Functional behavioural analysis

Case description: Anna-Lena, age 75

Anna-Lena is 75 years old and lives alone in a two-storey house. She reads a lot during the days and she is involved with the Red Cross. She is healthy but feels that over the past few years, she has less energy and taking care of the house is beginning to get difficult. For the past six months, she has experienced weight-bearing pain in her left knee that worsens the

more she bends her knee. There is no known trauma, however the discomfort has progressed gradually. The discomfort in her knee is now so great that it influences her daily life. Her walking ability has been greatly affected and she can now only walk 1.5 km. She has great difficulty walking on steep hills and walking up and down stairs. It is especially difficult to go down the steep spiral staircase between the floors of her home. She has fallen on the stairs several times in the past month when she experienced a sensation that her knee locked and she lost her balance.

Her left knee is slightly swollen on the inside and she has reduced balance when standing on her left leg. The knee snaps and locks and Anna-Lena doesn't trust the knee. Anna-Lena is used to managing on her own and is irritated that the knee is limiting her.

When Anna-Lena takes the stairs, she tenses up so that she will be prepared if her knee locks up. In the morning, when it's a bit dark and she's just woken up and has to go downstairs, she feels wobbly and it's particularly difficult to walk. She is worried that she will injure herself and not be able to get up on her own if she falls again. She increasingly avoids taking the stairs so that she won't expose herself to the risk of falling.

Anna-Lena's target behaviour: Walking safely up and down the spiral staircase at home.

Item 1: Based on the information you now have about Anna-Lena, what three hypotheses/assumptions do you think explain the most important causes for her difficulty performing the target behaviour? Select three hypotheses:

1. The difficulty walking on the spiral staircase is caused by probable knee osteoarthritis.
2. The difficulty walking on the spiral staircase is caused by a fear of falling, resulting in Anna-Lena largely avoiding taking the stairs at home.
3. The difficulty walking on the spiral staircase is caused by her knee locking, which inhibits muscle control and leads to a feeling of instability.
4. The difficulty walking on the spiral staircase is caused by the staircase being so steep that her knee needs to be significantly flexed, which causes more pain.
5. Anna-Lena's ability to manage to walk on the spiral staircase is encouraged by her strong will to fend for herself.
6. The difficulty walking on the spiral staircase is caused by a decreased ability to walk when it is dark because her balance is impaired and she feels unsteady and uncertain.

Item 2: All six hypotheses/assumptions are listed separately below. Each hypothesis explains one cause for Anna-Lena's difficulty performing her target behaviour. In your consultations with Anna-Lena, you have subsequently acquired new information that may affect the hypothesis. You will now determine if the new information strengthens or weakens the stated hypothesis/assumption.

Select the number that best matches your opinion.

Hypothesis/assumption explaining the cause for Anna-Lena's difficulty performing her target behaviour. and if you get new information that do you think that this strengthens or weakens the first hypothesis/assumption?
--	---	--

1. The difficulty walking on the spiral staircase is caused by probable knee osteoarthritis.	Physical examination shows full active and passive mobility in the left knee and bilateral muscle strength in the quadriceps.	- 2 The hypothesis greatly weakens - 1 The hypothesis somewhat weakens 0 The hypothesis neither weakens or strengthens +1 The hypothesis somewhat strengthens +2 The hypothesis greatly strengthens
--	---	---

2. The difficulty walking on the spiral staircase is caused by a fear of falling, resulting in Anna-Lena largely avoiding taking the stairs at home.	Anna-Lena rates 2 on how certain she is about walking down the stairs at home on a scale of 0 = not at all certain to 10 = very certain.	- 2 The hypothesis greatly weakens - 1 The hypothesis somewhat weakens 0 The hypothesis neither weakens or strengthens +1 The hypothesis somewhat strengthens +2 The hypothesis greatly strengthens
--	--	---

3. The difficulty walking on the spiral staircase is caused by her knee locking, which inhibits muscle control and leads to a feeling of instability.	Anna-Lena feels that the best thing she can do to prevent the pain and ache in her knee from increasing is to be careful with all unnecessary movements of the knee.	- 2 The hypothesis greatly weakens - 1 The hypothesis somewhat weakens 0 The hypothesis neither weakens or strengthens +1 The hypothesis somewhat strengthens +2 The hypothesis greatly strengthens
---	--	---

4. The difficulty walking on the spiral staircase is caused by the staircase being so steep that her knee needs to be significantly flexed, which causes more pain.	Anna-Lena's own self-monitoring through a diary reveals that she thinks it is easier to walk down the stairs with her left leg first.	- 2 The hypothesis greatly weakens - 1 The hypothesis somewhat weakens 0 The hypothesis neither weakens or strengthens +1 The hypothesis somewhat strengthens +2 The hypothesis greatly strengthens
---	---	---

5. Anna-Lena's ability to manage to walk on the spiral staircase is encouraged by her strong will to fend for herself.	Anna-Lena doesn't think that physiotherapy will reduce her pain in any significant way.	- 2 The hypothesis greatly weakens - 1 The hypothesis somewhat weakens 0 The hypothesis neither weakens or strengthens +1 The hypothesis somewhat strengthens +2 The hypothesis greatly strengthens
--	---	---

6. The difficulty walking on the spiral staircase is caused by a decreased ability to walk when it is dark because her balance is impaired and she feels unsteady and uncertain	The steps of the spiral staircase are made of wood and when Anna-Lena walks down them in the morning, she is usually wearing knitted socks.	- 2 The hypothesis greatly weakens - 1 The hypothesis somewhat weakens 0 The hypothesis neither weakens or strengthens +1 The hypothesis somewhat strengthens +2 The hypothesis greatly strengthens
---	---	---

Domain 4 Strategies for behaviour change

The case description begins with a hypothesis/assumption. The hypothesis/assumption describes conclusions on how different factors affect the client's ability to perform the target behaviour in an activity that she wants to be able to better manage.

Case description: Samira, age 37

Samira's target behaviour: Performing regular physical activity by walking 30 minutes a day.

Hypothesis/assumption

Samira has been physically inactive for the past 10 years. The difficulties performing regular physical activity by walking are related to tension headaches, localised to the forehead and temples, which means that she doesn't have the energy to go out. The headaches are associated with increased tone, tightness and tenderness in the suboccipital and trapezius muscles. Her headaches are aggravated by stress at work. When she gets a headache, she rests or takes a painkiller, but this doesn't always help. She therefore lacks good strategies to reduce the pain. The physical inactivity is also due to several unsuccessful attempts to walk regularly and for a long period of time. It has been difficult for her to find time in her day and she hasn't found it enjoyable or worth the effort. This gives her little confidence in her ability to manage it this time. Three years ago, Samira was diagnosed with diabetes type 2. Her lack of knowledge about the benefits of physical activity for diabetes also contributes to her low level of activity.

Item 1: Do you believe that Samira's difficulty performing her target behaviour right now is mainly due to physical/biomedical, psychological or environmental factors (physical and/or social)?

Indicate the importance of these factors by assigning a percentage to each of these factors (the percentages should add up to 100%).

E.g. Physical/biomedical factors 30%; psychological factors 10% and environmental factors 60%.

	Per cent %
Physical/biomedical factors	
Psychological factors	
Environmental factors (physical and/or social)	

Item 2: To help Samira achieve her target behaviour, you need to use different treatments/interventions. What four treatments/interventions do you think are most important at this stage and those you want to prioritise to begin with?

Formulate your answers as briefly as possible. No more than 10 words per answer.

1.

2.

3.

4.

More information about Samira

You have now consulted with Samira a few times and she has taken walks directly after work four times in the last week. However, she isn't quite satisfied. She wants to begin exercising, but she also wants to pick up her children from their after-school programme as soon as possible after work.

Samira's target behaviour: Performing regular physical activity by walking 30 minutes a day.

Item 3: Below are treatments/interventions to support Samira achieve her target behaviour. In your consultation with Samira, you acquire new information that may affect your choice of treatment/intervention. You should now determine how this new information influence your choice of treatment/intervention.

Select the number that best matches your opinion.

<i>You think that a relevant treatment/intervention would be to</i>	<i>..... and then you receive new information that</i>	<i>....how do you then assess the proposed treatment/intervention?</i>
---	--	--

Increase positive outcome expectations through graded activity	At follow-up one week <u>after</u> this treatment/intervention, Samira says that she has taken two short evening walks this week after the children have fallen asleep. It feels good that the exercise is not affecting her time with her children.	The treatment/intervention was: - 2 Very irrelevant - 1 Somewhat irrelevant 0 Neither relevant or irrelevant +1 Somewhat relevant +2 Very relevant
--	--	--

Manual therapy/treatment for improved suboccipital and trapezius muscle function	Samira experiences a fear of performing moderately strenuous physical activity, e.g. brisk walking and cleaning. She rates this at 7 on a scale of 0-10 (0=not at all afraid and 10=extremely afraid)	The treatment/intervention is: - 2 Very irrelevant - 1 Somewhat irrelevant 0 Neither relevant or irrelevant +1 Somewhat relevant +2 Very relevant
--	---	---

The R4C instrument includes 79 items, distributed as follows: Domain 1.1 Knowledge comprises 8 items, Domain 1.2 Cognition comprises 8 items, Domain 1.3 Metacognition comprises 8 items, Domain 1.4 Psychological factors comprises 20 items, Domain 1.5 Contextual factors comprises 5 items, Domain 2 Input from client comprises two cases with six items per case, Domain 3 Functional behavioural analysis comprises four cases with two items per case, and Domain 4 Strategies for behaviour change comprises two cases with five items per case.

More information regarding the domains of the R4C instrument and characteristics of cases, items and response scales are provided in: Elvén M, Hochwalder J, Dean E, Söderlund, A (2018) Development and initial evaluation of an instrument to assess physiotherapists' clinical reasoning focused on clients' behavior change. *Physiother Theory Pract* 34: 367-383.

Supplement B. Design and system requirements and related features in layout and function of the web-based application of the Reasoning 4 Change instrument.

Design and system requirements ^a	Features in layout and function
Easy access to the instrument	Access is provided via a web-link. At any point, the user is able to pause progress and continue at a later, more convenient time and/or with a more convenient device (e.g. the user starts off with a PC and later finishes on a tablet).
Secure personal log-in	The user is provided with a personal ID code and selects a personal user name and password. All passwords are stored in an encrypted format.
Provide the user with clear instructions and definitions of key concepts and arrange for reading request	A clickable button is used to confirm that the instructions and definitions have been read. A word list, including instructions and definitions is available anywhere in the instrument.
Disable the ability to change a decision already made in the reasoning process	When the submit button is pressed for a set of items, the provided responses are locked.
Limit information displayed on the screen to support simplicity	In the long list of strategies for behaviour change in Domain 4, descriptions and examples are concealed and are only displayed when the drop-down list of options is activated. Previous descriptions of a case are concealed but are always available in pop-up menus.
Controlling the response process	Controlling for correct answering procedure: Slider controls are used to provide responses in percentages, thereby controlling a maximum of 100%. All items and required response options must be answered to submit and proceed. The selection of more response options than requested is not possible. Write-in answers are regulated by a maximum word count.
Facilitate administration	An administration tool is included in the web application which enables administration and charting of items, responses, user profiles etc.
Facilitate the scoring process	Scores of individual items and total scores for subscales and domains are automatically generated and exported as files that meet the requirements for statistical analyses.
Facilitate instant reinforcement	The user interface provides positive feedback when the user completes a domain. As the user completes a set of items within a domain, progress is shown. Visible immediate results enhance the user experience (Tidwell, 2011). The interface provides an easy and fast way to start or continue the instrument when logging in to reduce time spent on navigation. Additional measures to facilitate instant reinforcement include an authentication system that allows the user to remain logged in while the browser tab or the browser itself is closed, thus, making it faster to resume completing the instrument.

Facilitate safe exploration	The user interface is designed so that users can safely explore its various parts without consequences of data loss in the form of lost user responses. A user may rapidly scan the interface and choose the first option that she decides is in line with her goal, even if it is the wrong action (Tidwell, 2011). Thus, the interface is designed to handle user mistakes in an intuitive manner.
Reduce cognitive cost	Visual simplicity and plainly worded labels are provided throughout the interface. Menu items in the top bar contain both icons and text to increase recognition.
Facilitate interface consistency	Information and controls are placed in consistent locations. As the user navigates through the domains with different form elements, the overall layout, interface design and actionable elements remain similar. The domain elements are placed in consistent locations with identical aesthetic styles. These design choices prevent user errors caused by biased perception (e.g. habituation) (Johnson, 2014).
Provide strong visual structure and distinct information presentation	Input forms and information presented to the user contains clear visual structure. Text is appropriately formatted, visual noise is reduced and form elements enhance visual structure (e.g. striped tables, percentage sliders). Colours throughout the interface are selected to facilitate clear text, forms and navigation. Orange is used for information, blue for clickable buttons, and warm yellow, blue green, purple and green to distinguish the domains. If information and forms are correctly visually structured, scanning and comprehension is made easier and quicker (Johnson, 2014).

^aWhat the application should provide for or do.

Johnson J (2014) *Designing with the mind in mind*, 2 Eds., Amsterdam: Morgan Kaufmann, Elsevier Inc.

Tidwell J (2011) *Designing interfaces: Patterns for effective interaction design*, 2 Eds., Sebastopol: O'Reilly Media, Inc.